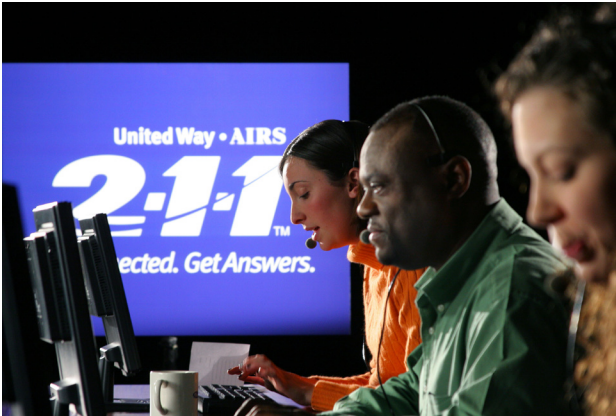


## UNITED WAY'S 2-1-1



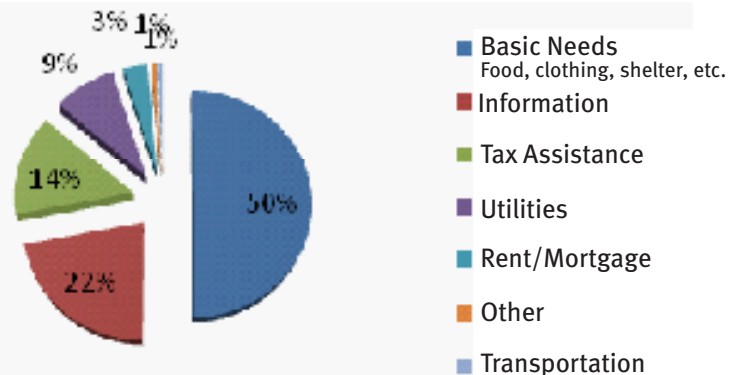
### What is United Way's 2-1-1?

United Way of Greater Chattanooga's 2-1-1 is an easy-to-remember telephone number that connects callers to community services or volunteer opportunities. Trained specialists facilitate the referrals to critical health and human services in the community. 2-1-1 is a **free** service United Way provides to the community.

### Connecting to community services

If an individual in your community needs help, simply dialing 2-1-1 connects them to the human services they need.

2-1-1 in greater Chattanooga received more than 39,000 calls in 2007. The graph represents the top service referrals:



### Benefits of United Way's 2-1-1:

**Individuals:**

One call gives you access to resources across the community with a fast and easy number to use.

**Community:**

2-1-1 strengthens the community by uniting people who want to help with those who need help.

2-1-1 statistical data can help communities determine unmet needs and anticipate demand for services.

**In times of Crisis:**

2-1-1 responds immediately during times of crisis to field calls regarding the crisis and to direct callers to services most appropriate for their needs.

Find out more about 2-1-1 in the greater Chattanooga area:

For more information, call John Hayes at United Way of Greater Chattanooga: (423) 752-0356.

By e-mail: [johnhayes@uwchatt.org](mailto:johnhayes@uwchatt.org)

Visit the website: [www.uwchatt.org](http://www.uwchatt.org)